CARE AND MAINTENANCE

GENERAL CLEANING: Keep it clean and your Whiteriver composite decking will reward you with years of low maintenance pleasure. Periodic cleaning of Whiteriver composite decking is suggested, even if it appears clean, as it is important to prevent the build-up of pollen / debris that can cause mould. If unsure about the product being used to clean / remove stains from your deck, it is recommended that you test a small area in an inconspicuous place to determine if the product will cause any unwanted discolouration. Below is a more detailed instructions for taking care of your deck.

DIRT, GRIME AND DEBRIS:

Clean your deck regularly to remove debris, pollen, and dirt. Use a soft nonmetal deck brush, warm water and a mild household cleaner to scrub in the direction of the grain. Rinse thoroughly with a garden hose. For heavier dirt, a low bar pressure washer with wide fan tips can be used, but always wash in the direction of the grain along the length of the board. Do not power wash Ultrashield decking.

MOULD, MILDEW, ALGAE ETC:

Mould and mildew can appear on the deck surface due to decaying organic materials such as wood, leaf and pollen, along with elevated temperatures, air and water. Therefore, it is important to remove these materials as quickly as possible. Clean mould and mildew with warm soapy water. For decks with mould, use AlgoClear to clean and minimise growth. The occurrence of mould can be reduced by installing your decking with the required fall, as standing water will remain on the deck surface for a longer period of time than normal.

WE RECOMMEND TO CLEAN YOUR DECK WITH ALGOCLEAR®:

AlgoClear® is a concentrated cleaner used for soft-washing that removes discolourations and organic matter on hard surfaces. Ideal for algae, lichen, mould and biofilm on paving, patios, render, tarmac, artificial grass and sports surfaces. Does not contain bleach or ammonia.



Use a sprayer to apply.

Mix water 10:1 with AlgoClear and spray on area until it has a wet look. For full instructions on using AlgoClear, please visit our website.

TANNINS / STAINS:

Remove debris within the gaps of the deck to reduce the chances of tannins

forming. Tannins can form when organic material gets stuck within the gaps of the deck and water starts to pool under it.

OIL, GREASE OR FOOD:

Promptly remove all oil, grease, and food spills. Use warm soapy water and a soft non-metal scrub brush to clean. For stubborn stains, use an all-purpose cleaner. Check with the manufacturer to determine which cleaners are appropriate for use on your deck.

PROTECTION:

Use a mat under your BBQ to protect from grease stains and plastic protectors under metal furniture or planters to prevent gouging and rust stains.

WATER MARKING:

Some water marking may occur on the surface of the Portland Collection after installation. Clean with a bristle deck brush and hot water to remove it.

WEATHERING:

Composite Decking may experience Extractive Bleeding, which can cause temporary discoloration of the deck. This will weather away in 10-12 weeks.

SNOW AND ICE:

Whiteriver decks can become slippery in winter weather. Use calcium chloride or rock salt to melt snow and ice, but be careful of build-up leaving a white residue that can be removed with warm soapy water and a soft nonmetal scrub brush.

SCRATCHES AND HEAVIER STAINS:

Use a wire brush or sanding with 80-100 grit sandpaper to remove scratches or difficult stains on the Portland Range. Repair time takes 8-10 weeks to blend back in with the rest of the deck. Do not sand Ultrashield Decking.

MASONRY CONSTRUCTION:

Cover the deck with a sheet of tarpaulin or construction grade plastic film during masonry construction, renovation, or painting to prevent mineral deposits from leaving a white or hazy residue on the deck surface. Ensure that masonry/cement construction is set properly before installing the decking material.

IRREGULAR HEAT SOURCES / FIRE:

Take extra caution with irregular heat sources such as fire pits, fireplaces, and barbecue grills, as composite decking has the tendency to retain heat, which may damage the deck surface.

STATIC:

Reduce static electricity on the deck with Heavy Duty Staticide, a non-toxic clear treatment residual substance.